



# MASTERING DIGITAL SAFETY & **INJURY MANAGEMENT** **TOOLS**



# HOYTS WHO WE ARE

62

CINEMAS  
ACROSS  
AUSTRALIA &  
NEW ZEALAND

3

VAL MORGAN  
BRANDS

3100

EMPLOYEES

19

AVERAGE AGE  
OF HOYTS  
EMPLOYEES







# **INJURY** **REPORTING** PROCESS



# NEW ERA OF DIGITAL SAFETY



THE FIRST 24  
HOURS ARE  
CRUCIAL



REMOVING  
FRICTION



IMPROVED  
COMMUNICATION



PROACTIVE  
CARE





# BREAKING DOWN SILOS

- Single entry point = consistent data
- Auto-notifications to the right people – no missed injuries.
- ACC and Workers Comp data integration trial underway



## Dynamics dashboards Provide Data:

- Time to report
- Injury type
- Return-to-work rate

**Quality data** = quality care.


## Predictive potential

- Identify emerging risks (eg. repetitive strain, burns, slips)



# ENHANCING DATA ACCURACY



A promotional image for the movie 'Inception' featuring Leonardo DiCaprio and Joseph Gordon-Levitt. DiCaprio is on the left, looking intensely at the camera, wearing a dark, textured coat. Gordon-Levitt is on the right, wearing a green suit and a black fedora, with his hand resting on DiCaprio's shoulder. The background is a hazy, blue-tinted cityscape with tall buildings.

**We stopped treating data as a  
compliance exercise and started using it  
as a wellbeing tool.**

**We now ask: What story is the data telling us?  
What risk are we seeing too often?**





Start  
Small

Design  
for the  
user

Make it  
easy

**WHATS WORKED**  
**& LESSONS LEARNED**



**SUCCESS  
COMES FROM  
DESIGNING THE  
PROCESS  
AROUND THE  
PERSON, NOT  
THE SYSTEM**

**START WITH  
ONE PROCESS &  
NAIL IT BEFORE  
SCALING**

**MAKE THE  
TECH EASY,  
PEOPLE  
SHOULD FEEL  
CARED FOR,  
NOT  
MANAGED**





# STEP 1

## Define your needs

- Map your current injury/case-management workflow
- Report → Triage → Treatment → RTW → Close
- Identify your pain points (eg. slow triage, manual email follow-up, lack of data visibility).
- Set 2-3 measurable goals (eg. Triage within 1 hour, >90% contact within 24h)



# STEP 2

**Find the system that works best for you**

- Choose platforms that integrate with your ecosystem (eg. Microsoft Dynamics, SafetyCulture, DoneSafe).
- Check for built-in injury/incident modules
- Confirm local support, data sovereignty (Australian servers), regulatory compliance (Workers Comp, ACC)



# STEP 3

- Run a pilot with one site or one injury type for 4–6 weeks.
- Collect feedback from users (managers, injury-management team, IT).
- Measure early results against your goals (% triaged within 1 hour).
- Once validated, roll out across all sites, update SOPs, train staff, embed into dashboards.





# HOW CAN WE AS WOMEN IN SAFETY LEAD DIGITAL CHANGE?